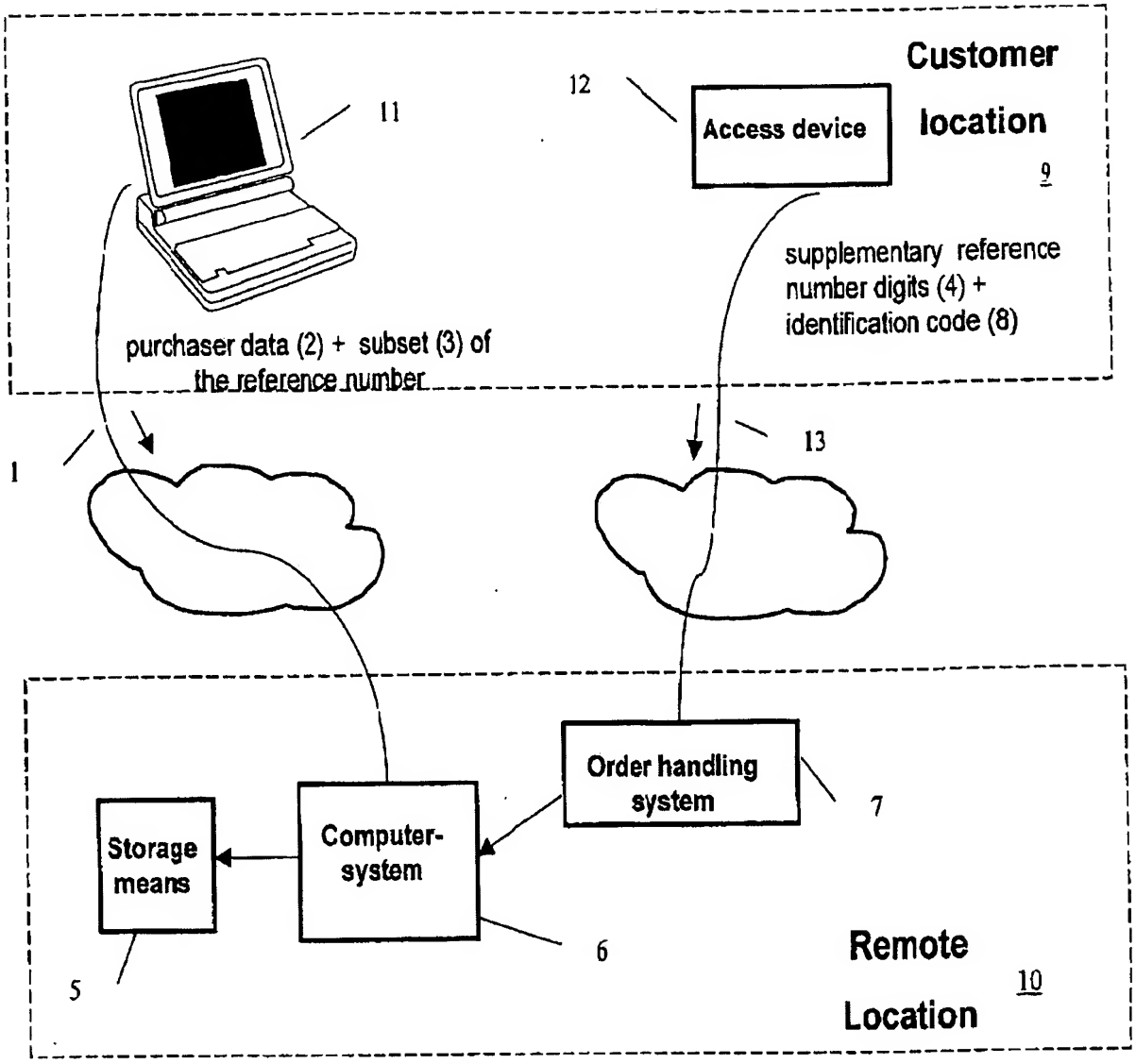
Customer
location
9
12
Access device
11
supplementary reference
number digits (4) +
identification code (8)
purchaser data (2) + subset (3) of
the reference number
1
13
Order handling
system
7
Computer-
system
Storage
means
6
5
Remote
Location
10

FIG. 1